



FIRST 5 Santa Clara County

DATA BOOK

Agencywide and Program-level Data Tables

July 1, 2023 to June 30, 2024

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PROFILE OF FAMILIES AT INTAKE (FIF)

The characteristics of families at intake are documented using the Family Intake Form. Frequencies are shown in the tables below. To better understand how families’ identities impact their needs and experiences, each table includes additional detail by race and language. Only the top 5 race/ethnic groups and the top 3 primary languages are represented.

Figure 1. Number of Unique Clients Served, by Race and Language

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Unique Number of Client IDs	3,074	2,073	168	254	110	119	1,040	1,635	194	1,508

Upon intake, parents/caregivers were asked which types of parenting support they had used in the previous six months.

Figure 2. Parenting Programs and Supports Used in Past Six Months

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Parenting education classes	17%	17%	17%	17%	9%	25%	20%	15%	16%	16%
Family Resource Center services	15%	16%	11%	15%	9%	13%	15%	16%	13%	16%
Library or Bookmobile	16%	13%	18%	20%	25%	18%	23%	11%	16%	13%
Home visits	10%	10%	11%	5%	8%	14%	13%	9%	5%	12%
None	46%	48%	48%	44%	49%	43%	43%	49%	45%	47%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-2024. N = 3,074.

Figure 3. Availability of Electronic Devices at Home

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Smartphone	75%	74%	67%	72%	78%	86%	80%	71%	72%	75%
Obama phone	4%	4%	8%	4%	0%	4%	4%	5%	0%	4%
iPad/Tablet	30%	26%	38%	47%	27%	27%	42%	22%	42%	28%
Computer	10%	8%	12%	15%	9%	16%	12%	8%	12%	8%
Laptop	23%	16%	33%	37%	50%	38%	40%	10%	29%	19%
Access to WiFi	77%	73%	73%	90%	92%	86%	89%	76%	97%	82%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-2034. N = 3,074. Access to WiFi excludes missing or “declined to state” responses (N = 2,795).

Figure 4. Comfortability of Accessing Services Online and Awareness of Building Blocks App

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Very comfortable	27%	22%	37%	39%	41%	46%	39%	19%	34%	25%
Somewhat comfortable	19%	22%	15%	15%	17%	15%	15%	23%	15%	21%
Neutral	30%	33%	24%	30%	21%	13%	21%	35%	34%	32%
Somewhat un-comfortable	9%	9%	10%	4%	5%	6%	7%	10%	6%	8%
Very un-comfortable	15%	14%	13%	11%	17%	20%	18%	12%	10%	13%
Aware of Building Blocks App	4%	4%	4%	3%	5%	2%	5%	3%	3%	3%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. Comfortability of Accessing Services Online (N = 2,730). Awareness of Building Blocks excludes missing and “declined to state” responses (N = 2,508).

To understand the extent to which families are engaged in multiple service systems, parents/caregivers were given a list of public agency programs and asked to indicate if they had any contact with such services in the prior six months.

Figure 5. Public Agency Support Used in Past Six Months

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
WIC	49%	55%	45%	35%	18%	45%	41%	57%	40%	60%
CalFresh	26%	27%	27%	17%	9%	32%	36%	23%	15%	35%
CalWORKS	7%	7%	10%	2%	2%	16%	15%	3%	2%	10%
Mental/Behavioral Health	6%	5%	10%	3%	1%	9%	10%	4%	2%	7%
School Linked Services	4%	4%	2%	4%	3%	3%	4%	4%	1%	4%
Child Welfare	2%	2%	2%	0%	1%	5%	4%	1%	0%	2%
None	30%	25%	36%	42%	60%	29%	32%	25%	37%	19%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 3,074.

Families were asked about a range of potential concerns over the most recent month.

Figure 6. Parents/Caregivers Concerns (A little, Moderately, or Very Much)

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Money to pay bills	76%	79%	68%	68%	63%	75%	71%	81%	71%	80%
Provide healthy food	52%	55%	47%	50%	41%	44%	45%	58%	52%	55%
Housing situation	50%	52%	46%	44%	42%	49%	46%	53%	46%	54%
Work-related problems	48%	48%	48%	46%	46%	46%	44%	50%	45%	48%
Child care/early education	43%	41%	41%	55%	50%	46%	47%	40%	54%	40%
Health or health care issues	44%	44%	39%	51%	46%	42%	41%	45%	53%	45%
Feeling down, stressed	42%	41%	45%	44%	32%	48%	45%	40%	45%	42%
My child's behavior	39%	38%	32%	51%	37%	30%	41%	36%	49%	35%
Immigration	33%	37%	28%	23%	29%	18%	16%	45%	24%	33%
Issues with partner	19%	18%	22%	24%	13%	21%	21%	17%	23%	19%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 2,547-2,695. Includes responses where families indicated “A little,” “Moderately,” or “Very much” concerned. Excludes null/missing responses.

Families were asked if they had ever stayed in certain locations due to loss of housing, economic hardship, or because there was no other alternative.

Figure 7. History of Alternative Housing Situations

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Temporary Stay with Friends/Family	15%	16%	21%	10%	6%	15%	15%	16%	10%	18%
Hotel/ Motel	5%	5%	7%	0%	1%	7%	8%	3%	0%	5%
Shelter/ Transitional Housing	4%	4%	6%	0%	1%	11%	8%	2%	0%	5%
Car/RV/ Campground/ Park	3%	3%	4%	0%	0%	4%	5%	2%	0%	4%
None of these	69%	68%	57%	75%	79%	67%	68%	68%	73%	67%
At-risk of losing housing	9%	9%	11%	7%	2%	11%	11%	8%	8%	10%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 3,074. At-risk of losing housing excludes “declined to state” or missing responses (N = 2,541).

Families were also asked to share information about how they have been impacted by the pandemic.

Figure 8. Effects of COVID-19 Pandemic

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Got COVID-19	29%	28%	30%	35%	25%	30%	35%	24%	35%	28%
Lost Job	25%	27%	27%	20%	15%	18%	25%	27%	17%	28%
Had job hours reduced	17%	18%	13%	16%	15%	12%	15%	18%	19%	20%
Lost child care	3%	4%	4%	3%	3%	3%	5%	3%	1%	3%
Lost health insurance	3%	3%	4%	3%	2%	3%	3%	2%	4%	2%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 3,074.

Parents/caregivers were asked about the various types of child care or preschool experiences their child had in the past 12 months.

Figure 9. Child Care Experiences in the Past 12 Months

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
At Home with Parent	45%	46%	49%	40%	54%	40%	41%	47%	40%	48%
FFN	13%	12%	13%	12%	10%	14%	16%	10%	12%	11%
TK	11%	11%	7%	14%	9%	11%	14%	9%	11%	10%
Head Start	9%	9%	8%	11%	7%	9%	9%	8%	11%	10%
Center/ Other Preschool	7%	5%	11%	8%	8%	13%	12%	3%	5%	6%
FCCH	5%	5%	11%	5%	8%	6%	8%	4%	3%	4%
Short-Term Summer Pre-K	1%	1%	1%	0%	4%	1%	2%	1%	0%	1%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 3,074.

Parents/caregivers were asked how many days per week they spent time doing key activities with their child(ren).

Figure 10. Frequency of Key Parent-Child Interactions

TELL STORIES OR SING SONGS

	By Race/Ethnicity						By Language			Medi-Cal Covered
	Total	Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Not at all	6%	6%	4%	8%	4%	8%	4%	7%	9%	7%
2 times or less per week	29%	32%	23%	24%	30%	20%	22%	35%	25%	29%
3-6 times per week	24%	24%	21%	19%	19%	27%	24%	24%	19%	24%
Daily	41%	37%	53%	49%	46%	46%	49%	34%	47%	40%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 2,720

HAVE A BEDTIME ROUTINE

	By Race/Ethnicity						By Language			Medi-Cal Covered
	Total	Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Not at all	8%	9%	6%	8%	8%	10%	6%	10%	10%	10%
2 times or less per week	14%	14%	11%	14%	18%	7%	10%	16%	15%	11%
3-6 times per week	18%	18%	16%	18%	18%	28%	19%	17%	18%	18%
Daily	60%	59%	67%	46%	56%	55%	65%	57%	56%	61%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 2,671

READ OR SHOW PICTURE BOOKS

	By Race/Ethnicity						By Language			Medi-Cal Covered
	Total	Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Not at all	8%	9%	5%	10%	6%	9%	5%	9%	14%	9%
2 times or less per week	29%	32%	26%	26%	16%	28%	22%	35%	26%	29%
3-6 times per week	27%	27%	23%	22%	30%	22%	28%	26%	22%	28%
Daily	36%	33%	46%	42%	47%	41%	44%	30%	38%	35%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N=2,655

Families were also asked to report their health insurance coverage status. On the Child FIF, information was also collected about access to a medical and dental home.

Figure 11. Health Insurance Status of Families at Intake

	Total	By Race/Ethnicity					By Language		
		Hispanic/ Latino/ Chicano	Non- Hispanic White	Vietnamese	South Asian	Black/ African- Ancestry	English	Spanish	Vietnamese
Medi-Cal	68%	74%	63%	55%	29%	79%	62%	75%	63%
Private	16%	7%	18%	34%	44%	11%	23%	6%	29%
Other	6%	4%	11%	9%	19%	7%	10%	3%	5%
Uninsured	11%	15%	9%	2%	7%	3%	5%	16%	4%

Source: FIRST 5 Santa Clara County, Family Intake Form, FY 2023-24. N = 2,229. Excludes null/missing responses.

Figure 12. Health Insurance Status of Children at Intake (Child FIF)

	Total	By Race/Ethnicity					By Language		
		Hispanic/ Latino/ Chicano	Non- Hispanic White	Vietnamese	South Asian	Black/ African- Ancestry	English	Spanish	Vietnamese
Medi-Cal	76%	85%	66%	62%	39%	63%	64%	86%	74%
Private	15%	8%	22%	25%	42%	23%	26%	6%	14%
Other	4%	2%	8%	11%	16%	5%	7%	2%	8%
Uninsured	5%	6%	5%	3%	3%	8%	2%	6%	4%

Source: FIRST 5 Santa Clara County, Child Intake Form, FY 2023-24. N = 1,822. Excludes null/missing responses.

Figure 14. Children’s Access to Medical and Dental Home in the Past 12 months (Child FIF)

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Had check-up with doctor	85%	84%	80%	86%	86%	83%	89%	82%	84%	87%
Had dental exam	44%	43%	45%	45%	25%	45%	44%	44%	37%	43%

Source: FIRST 5 Santa Clara County, Child Intake Form, FY 2023-24. N =1,926.

FIRST 5 Santa Clara County promotes health and developmental screenings throughout the county. The figure below displays the types of screenings children received in the past 12 months.

Figure 15. Health and Developmental Screenings Received Over the Past 12 Months (Child FIF)

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Health	67%	69%	65%	75%	52%	69%	67%	69%	74%	70%
Dental	32%	32%	27%	39%	19%	40%	35%	32%	32%	31%
Vision	26%	27%	14%	24%	18%	35%	31%	26%	17%	27%
Developmental	26%	27%	24%	24%	19%	23%	28%	27%	18%	27%
None of these	13%	11%	19%	11%	26%	8%	15%	10%	10%	12%

Source: FIRST 5 Santa Clara County, Child Intake Form, FY 2023-24. N = 1,926.

Figure 16. Children’s Access to Supports for Special Needs (Child FIF)

	Total	By Race/Ethnicity					By Language			Medi-Cal Covered
		Hispanic/Latino/Chicano	Non-Hispanic White	Vietnamese	South Asian	Black/African-Ancestry	English	Spanish	Vietnamese	
Special need has been diagnosed by professional	6%	6%	6%	1%	5%	2%	7%	5%	2%	6%
[If yes] Child is receiving professional support for needs	86%	90%	67%	100%	100%	0%	85%	91%	100%	88%

Source: FIRST 5 Santa Clara County, Child Intake Form, FY 2023-24. N = 1,926 for “special need has been diagnosed by professional” and N=111 for “child is receiving professional support for needs.”

Family Intake Form Instrument



Family Intake Form 2023-24

Date completed: Month ____ Day ____ Year ____

Parent/Caregiver 1 (Primary)

First name: _____ Middle name: _____ Last name: _____
Example: Monica Patricia Herrera-Lopez

Date of birth: Month ____ Day ____ Year ____ Phone: _____ Cell Home

Address: _____ Zip code: _____

Email: _____ Your gender identity: Male Female Other: _____

Relationship to child (Check only one): Mother Father Legal Guardian Foster Parent Grandparent Other: _____

Race/ethnicity (Check only one):

- | | | |
|--|--|---|
| <input type="checkbox"/> Hispanic/Latino/Chicano | <input type="checkbox"/> Other Southeast Asian (e.g., Thai, Cambodian) | <input type="checkbox"/> Black/African Descent |
| <input type="checkbox"/> Non-Hispanic White | <input type="checkbox"/> South Asian (e.g., Indian, Pakistani) | <input type="checkbox"/> American Indian/Alaskan Native |
| <input type="checkbox"/> Vietnamese | <input type="checkbox"/> East Asian (e.g., Japanese, Korean, Chinese) | <input type="checkbox"/> Two or more races |
| <input type="checkbox"/> Filipino | <input type="checkbox"/> Native Hawaiian/Other Pacific Islander | <input type="checkbox"/> Other: _____ |

Primary language (Check only one):

- | | | |
|-------------------------------------|------------------------------------|---|
| <input type="checkbox"/> English | <input type="checkbox"/> Tagalog | <input type="checkbox"/> Other East Asian language (e.g., Japanese, Korean) |
| <input type="checkbox"/> Spanish | <input type="checkbox"/> Mandarin | <input type="checkbox"/> South Asian language (e.g. Hindi, Punjabi, Telugu) |
| <input type="checkbox"/> Vietnamese | <input type="checkbox"/> Cantonese | <input type="checkbox"/> Other: _____ |

Insurance (Check only one):

No insurance Medi-Cal (including free/reduced cost insurance through Kaiser/Covered California) Private insurance Other: _____

1. In the last 12 months, what kinds of regular child care/preschool experiences did your child(ren) have?

- | | | |
|--|--|---|
| <input type="checkbox"/> Transitional Kindergarten | <input type="checkbox"/> Licensed family child care home | <input type="checkbox"/> Family/friend/neighbor |
| <input type="checkbox"/> Head Start or other free/low cost preschool | <input type="checkbox"/> Short-term summer pre-k program | <input type="checkbox"/> None - At home with parent |
| <input type="checkbox"/> Other licensed preschool or child care center | <input type="checkbox"/> Other: _____ | |

2. In a usual week, how many times does your family do these things with your child(ren)?

	Not at all	1-2 times	3-6 times	Every day
a) Tell stories or sing songs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Have a bedtime routine.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Read to or show picture books.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you have any of the following electronic devices at home to use?

iPhone or other smartphone Obama phone iPad/Tablet Computer Laptop Other: _____

4. Do you have internet/Wifi in your home? Yes No Don't know/Decline to state

5. How would you rate your level of comfort accessing information or programs online?

Very uncomfortable Somewhat uncomfortable Neutral Somewhat comfortable Very comfortable

General Family Information

6. In the last year, have you and your child ever stayed in any of the following locations due to loss of housing, economic hardship, or because there was no other alternative? *(Please mark all that apply)*

- Temporarily with friends or family, in a house or apartment
- In a hotel or motel
- In a shelter or transitional housing program
- In a car or RV, in a campground, park, or public place
- NO, none of these
- Other: _____

7. Is there any risk you and your family may lose your current residence in the next month?

- Yes
- No
- Declined to state

8. In the last year, what kinds of parenting programs, services or supports have you used? *(Please mark all that apply)*

- Parenting education/support classes (e.g. workshops or classes about parenting, child development or behavior)
- Home visits from a nurse, community worker, behavioral/therapeutic provider, or other provider
- Services offered through a Family Resource Center (e.g. referrals, workshops, classes)
- Library or Bookmobile (e.g. checking out books, attending a class or event, getting information from a librarian)
- Other: _____
- None of these programs, services or supports

9. Do you know about the app called “Building Blocks of Parenting”? Yes No Declined to state

10. Do any of these programs serve you or another family member? *(Check all that apply)*

- CalFresh/EBT
- CalWORKs
- WIC
- Child Welfare/CPS services
- Mental/Behavioral Health services
- School Linked Services
- Other (please specify) _____
- None of these programs

Connecting Your Family to Services

11. Since COVID-19 and the economic shutdown began, how has your family been affected? *(Check all that apply)*

- Lost job
- Had job hours reduced
- Lost health insurance
- Lost child care
- Got COVID-19
- Other (please specify) _____

12. FIRST 5 wants to help you find resources to meet your family’s needs. How concerned are you right now about the following things for you or your family?

	Not at all	A little	Moderately	Very much
a) Having enough money to pay the bills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Health or health care issue	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) My housing situation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) Work-related problems	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e) Child care/early education (TK, preschool)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Immigration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Issues or problems with my spouse or partner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Ability to provide myself and my family enough healthy food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) My child’s behavior	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) Feeling down, stressed, or not having as much interest in doing things I/we used to enjoy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Child Information (Children Under 6 Years Old)											
First name <i>Ex.: Jane</i>	Middle initial <i>Ex.: A</i>	Last name(s) <i>Ex.: Herrera-Lopez</i>	Gender identity	Date of birth	Primary language <i>(check only one)</i>	Ethnicity <i>(check only one)</i>	Insurance <i>(check only one)</i>	Had checkup with doctor in last year?	If child is more than 1 year old: Had dental exam in last year?	Has child received any screenings?	Special needs <i>(identified by service provider)</i>
1.			<input type="checkbox"/> Male <input type="checkbox"/> Female	Month____ Day____ Year____	<input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Vietnamese <input type="checkbox"/> Tagalog <input type="checkbox"/> Other South Asian language <input type="checkbox"/> Mandarin <input type="checkbox"/> Cantonese <input type="checkbox"/> Other East Asian language <input type="checkbox"/> Other	<input type="checkbox"/> Hispanic/Latino/Chicano <input type="checkbox"/> Non-Hispanic White <input type="checkbox"/> Vietnamese <input type="checkbox"/> Filipino <input type="checkbox"/> Other Southeast Asian <input type="checkbox"/> South Asian <input type="checkbox"/> East Asian <input type="checkbox"/> Hawaiian/Pacific Islander <input type="checkbox"/> Black/African Descent <input type="checkbox"/> Native American <input type="checkbox"/> Two or more races <input type="checkbox"/> Other	<input type="checkbox"/> No Insurance <input type="checkbox"/> Medi-Cal (including free/reduced cost insurance through Kaiser/Covered California) <input type="checkbox"/> Private <input type="checkbox"/> Other	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Health <input type="checkbox"/> Dental <input type="checkbox"/> Vision <input type="checkbox"/> Developmental <input type="checkbox"/> None of these	<input type="checkbox"/> Has a special need diagnosed by a professional? <i>(Please specify):</i> _____ <input type="checkbox"/> Is receiving professional help for a special need

PROGRAM PROFILES (EXHIBIT C)

Child Advocates of Silicon Valley

Component	RBA Metrics	FY 23-24
Volunteers		-
Number of children served by CASA volunteers	How much?	183
Number of children served by age (5 and under):	How much?	67
<i>Age 1</i>	How much?	7
<i>Age 2</i>	How much?	14
<i>Age 3</i>	How much?	16
<i>Age 4</i>	How much?	16
<i>Age 5</i>	How much?	14
ASQ-3		-
Number of children 0-5 with an ASQ-3 developmental screening at baseline (intake documented this fiscal year)	How much?	6
<i>Percent of screened children 0-5 flagged on the ASQ-3 tool at baseline</i>	How much?	33%
Number of children 0-5 with ASQ-3 outcomes documented	How much?	21
<i>Percent of children 0-5 who have a "sustained" flag from baseline to follow-up</i>	Better off?	10%
ASQ-SE		-
Number of children 0-5 with an ASQ-SE developmental screening at baseline (intake documented this fiscal year)	How much?	7
<i>Percent of screened children 0-5 flagged on the ASQ-SE tool at baseline</i>	How much?	29%
Number of children 0-5 with ASQ-SE outcomes documented	How much?	21
<i>Percent of children 0-5 who have a "sustained" flag from baseline to follow-up</i>	Better off?	0%
ACEs		-
Number of children 0-5 with an ACEs screening at baseline (intake documented this fiscal year)	How much?	10
<i>Percent of screened children 0-5 flagged on the ACEs tool (score of 4 or more)</i>	How much?	70%
Child Success Measures		-
Number of children 3-4 years of age supported in the past fiscal year (to enroll in preschool)	How much?	26

Component	RBA Metrics	FY 23-24
<i>Percent of children 3-4 years of age enrolled in preschool in the past fiscal year</i>	Better off?	69%
Number/Percent of children 0-5 engaged in positive childhood experiences (PACEs) with an advocate in the past fiscal year	How well?	25 (100%)
<i>Nutrition</i>	How well?	15 (60%)
<i>Physical Activity</i>	How well?	20 (80%)
<i>Mindfulness</i>	How well?	4 (16%)
<i>Access to Nature</i>	How well?	15 (60%)
<i>Mental Health Care</i>	How well?	2 (8%)
<i>Supportive Relationships</i>	How well?	21 (84%)
<i>Sleep Habits/Practices</i>	How well?	3 (12%)
Number of children 0-5 with outcomes documented (needs and resources)	How much?	36
<i>Percent of children utilizing medical support (well-child checkups) on their most recent Advocacy Plan</i>	Better off?	92%
<i>Percent of children who have had a recent dental screening/ check-up (past 6 months) on their most recent Advocacy Plan</i>	Better off?	69%
<i>Percent of children receiving support for childhood trauma (ACEs) on their most recent Advocacy Plan</i>	Better off?	69%
<i>Percent of children who have mental health support on their most recent Advocacy Plan</i>	Better off?	61%
<i>Percent of children who are engaged in healthy physical activities on their most recent Advocacy Plan</i>	Better off?	86%

Enlighten QUALITY MATTERS Rating & Stipend Management

Component	RBA Metrics	FY 23-24
Quality Matters Stipend Program		-
Number of early educators who participate in the QM Stipend Program	How much?	297
<i>Family Child Care Home</i>	How much?	181
<i>Family Resource Center</i>	How much?	29
<i>Family, Friend, and Neighbor</i>	How much?	87
Number of early educators who identify specific goal focus areas	How much?	931
Number of early educators who completed 21 hours of training	How well?	281
<i>0 – 20 hours</i>	How well?	46
<i>21 – 30 hours</i>	How well?	164
<i>31 – 40 hours</i>	How well?	39
<i>41 + hours</i>	How well?	32
Number/Percent of early educators who completed college coursework (Workforce Registry)	Better off?	16
<i>Child Development/ECE</i>	Better off?	6 (38%)
<i>General Education</i>	Better off?	4 (25%)
<i>Management/Administration</i>	Better off?	0 (0%)
<i>Supervision</i>	Better off?	0 (0%)
<i>Other</i>	Better off?	3 (56%)
Number/Percent of early educators who receive their stipend among those who applied, by provider type	Better off?	16
<i>Child Care Home</i>	Better off?	15 (94%)
<i>Family Resource Center</i>	Better off?	1 (6%)
<i>Family, Friend, and Neighbor</i>	Better off?	0 (0%)

Family Law Treatment Court

Component	RBA Metrics	FY 23-24
Program		-
Number of children served	How much?	68
Number of parents served	How much?	37
Number of parents served, by zip code		-
<i>95008</i>	How much?	0
<i>95020</i>	How much?	2
<i>95130</i>	How much?	1
<i>95032</i>	How much?	1
<i>95123</i>	How much?	0
<i>95124</i>	How much?	1
<i>95125</i>	How much?	1
<i>95126</i>	How much?	0
<i>95127</i>	How much?	0
<i>95136</i>	How much?	1
<i>Unknown</i>	How much?	0
Number of parents, by custody arrangement at intake	How much?	35
<i>No Contact</i>	How much?	2
<i>Supervised Visits</i>	How much?	17
<i>Supervised (non-professional)</i>	How much?	15
<i>Unsupervised</i>	How much?	4
<i>Joint Custody</i>	How much?	0
Number of parents who have an FLTC hearing (unduplicated in the quarter)	How much?	29
Number of parents who have an emergency review hearing (unduplicated in the quarter)	How much?	1
Number of parents who have 120 reviews (unduplicated in the quarter)	How much?	9
Number (Percent) of completed drug tests	How well?	1,140 (95%)
<i>Number of negative drug tests</i>	How well?	1,049
<i>Number of positive drug tests</i>	How well?	72
<i>Number of diluted drug tests</i>	How well?	22
Number of parents who have a relapse, and when (based on admit date)	How well?	0

Component	RBA Metrics	FY 23-24
Number of children, by number of times seen by the parent		-
<i>0 visits</i>	How well?	0
<i>1-5 visits</i>	How well?	36
<i>6-10 visits</i>	How well?	37
<i>Over 10 visits</i>	How well?	18
Number/Percent of parents with court granted visits (supervised with professional, supervised with non-professional, or unsupervised) who are granted increased frequency of visits	Better off?	13 of 36 = (36%)
Number of parents who are granted unsupervised visitation time or joint custody	Better off?	5
Number of parents who graduate from the program	Better off?	7
Number (Percent) of parents who reported or demonstrated they gained new knowledge, skills, and resources about parenting	Better off?	0
Number of parents who are referred to programs/services	How well?	0
Number of parents served who are <u>not</u> referred to FRCs	How well?	0
Number of referred parents who utilize their local FIRST 5 Family Resource Center services (self-report)	Better off?	0

Family Resource Centers

Component	RBA Metrics	FY 23-24
Clients Enrolled		-
Number of incoming parent/caregiver referrals received, by source	How much?	392
<i>Source is not consistently collected or reportable at this time</i>	How well?	N/A
Number of unduplicated children 0-5 years served (received services)	How much?	3,269
Number of unduplicated parents served (received services)	How much?	3,431
<i>Number of parents/caregivers who complete a Family Intake Form</i>	How well?	3,236
Number of unduplicated families served (received services)	How much?	4,452
Number of unduplicated families served, excluding those who received Diaper/Formula service only	How much?	3,568
<i>Number (Percent) of families who complete a Family Intake Form*</i>	How well?	3,360 (80%)
Informational & Referral		-
Number of community events held by FRCs	How much?	703
Number of aggregate people served by community events or drop-ins (duplicated counts)	How much?	204,902
<i>Average number of people served per community event or drop-in</i>	How much?	291
Number of parents/caregivers receiving services, by type (top 10 service types, counts duplicated across service types)	How well?	38,514
<i>Diaper Kit Program</i>	How well?	4,452
<i>Children's Activities</i>	How well?	10,004
<i>Information Provided</i>	How well?	1438
<i>Adult Workshops</i>	How well?	2,486
<i>Drop-In Service</i>	How well?	2,005
<i>Baby Formula</i>	How well?	40
<i>Follow-up Phone Call</i>	How well?	7,082
<i>First 5 Core Workshops</i>	How well?	625
<i>Text to Client</i>	How well?	3,112
<i>Bridge Library Story Time</i>	How well?	917
<i>Referral</i>	How well?	441
Number of parents/caregivers receiving outgoing referrals, by type (duplicated across service type)	How much?	243
<i>FRC</i>	How well?	173
<i>Parent Child+</i>	How well?	22

Component	RBA Metrics	FY 23-24
<i>KidConnections Network (KCN)</i>	How well?	5
<i>Housing Support</i>	How well?	2
<i>Head Start / Early Start / Special Education</i>	How well?	1
<i>Mental Health Services</i>	How well?	3
<i>Domestic Violence</i>	How well?	1
<i>Immigration Services</i>	How well?	3
Parent Education		
Number of parents/caregivers receiving other NON-CORE workshops or services (duplicated across service types)	How much?	2,532
Number of parents/caregivers receiving Evidence-based CORE workshops (duplicated across service types)	How much?	625
Number of parents/caregivers who participated in the CORE workshop surveys	How well?	-
<i>BabyCare</i>	How well?	9
<i>24/7 Dad</i>	How well?	5
<i>Abriendo Puertas</i>	How well?	59
<i>Triple P</i>	How well?	87
<i>SEEDS</i>	How well?	33
Percent of parents/caregivers who reported or demonstrated they gained new knowledge, skills, and resources about parenting, by workshop type		-
<i>BabyCare</i>	Better off?	92%
<i>24/7 Dad</i>	Better off?	92%
<i>Abriendo Puertas</i>	Better off?	93%
<i>Triple P</i>	Better off	95%
<i>SEEDS</i>	Better off	97%
Screening		
Number of children screened on ASQ-3	How much?	502
Number of children flagged on ASQ-3, by domain	How much?	231
<i>Communication</i>	How much?	64
<i>Gross Motor</i>	How much?	42
<i>Fine Motor</i>	How much?	54
<i>Problem Solving</i>	How much?	58
<i>Personal-Social</i>	How much?	63

Component	RBA Metrics	FY 23-24
Number of children referred to early intervention services, by referral destination	How well?	231
<i>KCN</i>	How well?	7
<i>Early Start</i>	How well?	7
<i>School Districts</i>	How well?	0
<i>Other</i>	How well?	216
Health Care Access		
Number (Percent) of parents enrolled in health insurance at intake	How much?	2,574 (92%)
Number (Percent) of children enrolled in health insurance at intake	How much?	1,844 (96%)
<i>Number of children who received health insurance enrollment assistance</i>	How well?	NA
Number (Percent) of children utilizing medical services at intake	How much?	1,623 (85%)
<i>Number of children provided a referral to a medical home</i>	How well?	0
Dental Care		
Number (Percent) of children utilizing dental services at intake	How much?	838 (44%)
<i>Number of children provided a referral to dental home</i>	How well?	0
Diaper Kit Program		
Number of children who receive Diaper Kits	How much?	4,452
Number of parents participating in the Diaper Kit Program	How much?	365
Number of diapers distributed	How much?	16,594
Number of formula cans distributed	How much?	13,418

* The denominator includes the number of families who received a service, but excludes families who only received the Diaper or Formula service.

Family Resource Center: Roots Community Health Clinic

Component	RBA Metrics	FY 23-24
Clients Enrolled		-
Number of unduplicated children 0-5 years served	How much?	303
Number of unduplicated parents served	How much?	248
Number of unduplicated families served	How much?	76
Number (Percent) of parents/caregivers who complete a Family Intake Form	How well?	59 (78%)
Informational & Referral		-
Number of community events held	How much?	42
Number of aggregate people served by community events or drop-ins (duplicated counts)	How much?	1,294
Number of parents/caregivers receiving services, by type (duplicated across service types)	How much?	249
<i>Follow Up Phone Call</i>	How much?	658
<i>Drop-In Service</i>	How much?	383
<i>Diaper Kit Program</i>	How much?	20
<i>Home Visit</i>	How much?	29
<i>First Call for Families</i>	How much?	11
<i>FIRST 5 Core Workshops</i>	How much?	5
Number of parents/caregivers receiving outgoing referrals	How much?	3
Parent Education		-
Number of parent/caregivers receiving Evidence-based CORE workshops, by type (duplicated across service types)	How much?	5
Number of parent/caregivers receiving other workshops, by type (duplicated across service types)	How much?	0
Percent of parents/caregivers who reported or demonstrated they gained new knowledge, skills, and resources about parenting, by workshop type	Better off?	NA
Screening		-
Number of children screened on ASQ-3	How much?	2
Number of children flagged on ASQ-3	How much?	0
Number of children screened who are referred to early intervention services	How well?	0
<i>By referral destination: KCN</i>	How well?	0
<i>By referral destination: Early Start</i>	How well?	0
<i>By referral destination: School Districts</i>	How well?	0

Component	RBA Metrics	FY 23-24
<i>By referral destination: Other</i>	How well?	0
Percent of children meeting more of their developmental milestones (i.e., improved ASQ-3 scores from baseline to follow-up assessment).	Better off?	NA
Health Care Access		-
Number of parents enrolled in health insurance	How much?	49
Percent of parents enrolled in health insurance	How much?	77%
Number of children enrolled in health insurance	How much?	14
Percent of children enrolled in health insurance	How much?	61%
Number of children provided a referral to a medical home	How well?	0
Number of children utilizing medical services	Better off?	0
Dental Care		-
Number of children provided a referral to dental home	How well?	0
Number of children utilizing dental services	Better off?	0
Protective Factors Survey		-
Percent of parents/caregivers who have increased Protective Factors from Fall to Spring	Better off?	30 (90%)

Family, Friend and Neighbor Caregiver Support

Component	RBA Metrics	FY 23-24
Number of participating Family Friend and Neighbors (FFN)	How much?	126
Number of FFNs who received Chromebooks	How much?	60
Number of FFNs who received Wi-fi hotspots	How much?	2
Percent of FFN participants attending Community of Learning activities	How much?	100%
Percent of FFNs who completed 21 professional development hours	How well?	82%
Number of Quality Improvement Plans (QIPs) created	How much?	115
Percent of QIPs goals completed	How well?	85%

Healthier Kids Foundation

Component	RBA Metrics	FY 23-24
Number of newborns for whom Medi-Cal applications were completed	How much?	1,046
Percent of newborns enrolled in Medi-Cal (amongst closed cases)	Better off?	82%
Number of participants at each training, by class type		-
<i>Ten Steps</i>	How much?	1,325
<i>5 Keys</i>	How much?	1,104
<i>Structure and Routines</i>	How much?	1,174
<i>Healthy Little Steps</i>	How much?	681
<i>Boosting Habits</i>	How much?	516
Percent of participants who identify the correct proportion of fruits and vegetables that should be served with each meal	Better off?	68%
Percent of participants will be able to distinguish healthy foods from non-healthy foods (Crackers, 100% fruit juice, snack bars, yogurt drinks)	Better off?	52%
Percent of participants who indicate they feel prepared to include physical activity in the daily routines of children in their care	Better off?	99%
Percent of participants who commit to serving water more than once a day	Better off?	91%
Number of children with a hearing screening	How much?	6,822
Number of children with hearing needs (out of range) who are referred to services	How well?	761
Percent of children who had a successful outcome to address hearing needs (amongst closed cases)	Better off?	86%
Number of children with an oral screening	How much?	7,942
Number of children with oral health needs (out of range) who are referred to services	How well?	2,547
Percent of children who had a successful outcome to address oral health needs (amongst closed cases)	Better off?	73%
Number of children with a vision screening	How much?	6,732
Number of children with vision needs (out of range) who are referred to services	How well?	1,080
Percent of children who had a successful outcome to address vision needs (amongst closed case)	Better off?	67%

Home Visitation Program: County of Santa Clara Public Health Department Public Health Nursing (PHN)

Component	RBA Metrics	FY 23-24
Clients Profile		-
Number of children ages 0-5 receiving home visiting services	How much?	164
Number of children who were born substance-exposed	How much?	8
Number of bio parents / relative caregivers / foster parents receiving home visiting services	How much?	74
Number of pregnant and postpartum bio parents receiving home visiting	How much?	17
Screenings		-
Number of children screened on ASQ-3	How much?	99
<i>Number of children flagged on ASQ-3</i>	How much?	30
<i>Number of children referred to early intervention services (overall)</i>	How well?	12
<i>Number of children referred to KCN</i>	How well?	0
<i>Number of children referred to Other resources</i>	How well?	9
<i>Referral already provided</i>	How well?	1
Services		-
Number of children and bio parents/ relative caregivers/ foster parents who are referred to their local FIRST 5 Family Resource Center for ongoing support	How well?	4
Number of children and bio parents/ relative caregivers/ foster parents who are referred to other essential services, by type	How well?	43
<i>Alcohol and drug services</i>	How well?	0
<i>Child care / day care</i>	How well?	0
<i>Domestic violence</i>	How well?	0
<i>Early Start / Special Education</i>	How well?	2
<i>Head Start</i>	How well?	5
<i>Dental/Medical Home</i>	How well?	5
<i>Mental Health Services</i>	How well?	1
<i>FRCs and PC+</i>	How well?	31
<i>WIC</i>	How well?	4
Number of children with physical health concerns who are referred to services	How well?	25
Number of children who exit the program with a medical home	Better off?	40

Component	RBA Metrics	FY 23-24
Number of children who exit the program up to date on their well-baby or well-child checks	Better off?	39
Number of children who exit the program with a dental home	Better off?	27
Number of children who exit the program having had a dental visit in the last 6 months	Better off?	20
Number of exit assessments completed	How well?	40
Number (Percent) of pregnant and postpartum bio parents who receive prenatal and postnatal services	Better off?	2 (12%)

Home Visitation Program: ParentChild+

Component	RBA Metrics	FY 23-24
ParentChild+		-
Number of children served	How much?	146
Number of parents served	How much?	NA
Number of families served	How much?	177
Average number of home visits conducted per family	How much?	54
Number of parents receiving outgoing referrals, by type	How much?	NA
<i>Not provided</i>	How much?	NA
Percent of parents who complete 80% of the program	How much?	NA
Number of children screened on ASQ-3, and percent by outcome	How much?	81
<i>Percent not flagged</i>	How much?	NA
<i>Percent monitoring</i>	How much?	NA
<i>Percent flagged</i>	How much?	NA
Number(Percent) of children referred to early intervention services	How much?	86(44%)
Number (Percent) of parents who improve on parent-child interactions (PICCOLO)	Better off?	NA
Percent who scored at least average on each domain at program exit		N = NA
<i>Affection</i>	Better off?	100%
<i>Responsiveness</i>	Better off?	93%
<i>Encouragement</i>	Better off?	96%
<i>Teaching</i>	Better off?	95%
Number (Percent) of children who improve on the Child Behavior Traits assessment	Better off?	NA

Home Visitation Program: CalWORKs

Component	RBA Metrics	FY 23-24
CalWORKs HVP		-
Number of people served by ParentChild+	How much?	39
Number of individuals offered HVP Home Visits	How much?	141
Number of individuals who declined HVP Home Visits	How much?	23
Number of individuals receiving HVP Home Visits	How much?	104
Number of home visits attempted (but not completed)	How much?	182
Number of home visits completed	How much?	887
Number of pregnant HVP individuals (no other children)	How much?	15
Number of first-time parents	How much?	59
Number of children receiving HVP home visiting, by age	How much?	149
<i>Children ages 0 to 11 months old</i>	How much?	46
<i>Children ages 12 – 23 months old</i>	How much?	28
<i>Children ages 24 months and older</i>	How much?	29
Number of developmental screenings conducted by the home visitor	How much?	46
Number of individuals who participate in Welfare-to-Work activities	How much?	384
Length of time individuals received HVP home visits		-
<i>0 through 5 months</i>	How well?	19
<i>6-11 months</i>	How well?	6
<i>12-17 months</i>	How well?	2
<i>18-23 months</i>	How well?	2
<i>21 months and over</i>	How well?	0
Number of individuals referred to services, by type (duplicated)	How well?	45
<i>Academic or instructional services</i>	How well?	0
<i>An early learning setting</i>	How well?	2
<i>CalFresh</i>	How well?	0
<i>English as second language services</i>	How well?	1
<i>Housing support</i>	How well?	4
<i>Immigration legal services</i>	How well?	0
<i>Infant and child nutrition services</i>	How well?	7

Component	RBA Metrics	FY 23-24
<i>Infant and toddler health care</i>	How well?	6
<i>Intimate partner violence services</i>	How well?	1
<i>Mental health services</i>	How well?	8
<i>Parent and child interaction activity services</i>	How well?	1
<i>Prenatal care</i>	How well?	4
<i>Developmental concerns</i>	How well?	9
<i>Substance abuse services</i>	How well?	1
<i>Work readiness services</i>	How well?	1
Number of individuals referred AND receiving services, by type (duplicated)	Better off?	30
<i>Academic or instructional services after a HVP referral</i>	Better off?	0
<i>Early learning services</i>	Better off?	0
<i>CalFresh after an a HVP referral</i>	Better off?	0
<i>English as second language services after an HVP referral</i>	Better off?	0
<i>Housing support after an HVP referral</i>	Better off?	2
<i>Immigration legal services after an HVP referral</i>	Better off?	0
<i>Infant and child nutrition services after a HVP referral</i>	Better off?	3
<i>Infant and toddler health care after a HVP referral</i>	Better off?	13
<i>Intimate partner violence services after a HVP referral</i>	Better off?	1
<i>Mental health services after a HVP referral</i>	Better off?	2
<i>Parent and child interaction activity services</i>	Better off?	0
<i>Prenatal care after a HVP referral</i>	Better off?	4
<i>Services for developmental concerns</i>	Better off?	5
<i>Substance abuse services after a HVP referral</i>	Better off?	0
<i>Work readiness services after a HVP referral</i>	Better off?	0
Number of individuals referred to other services not listed, such as		-
<i>Family Resource Center</i>	How well?	10
<i>Other</i>	How well?	25
Number of individuals referred AND receiving other services not listed, such as		-
<i>Family Resource Center</i>	Better off?	5
<i>Other</i>	Better off?	13
Number of individuals transitioned off HVP	Better off?	41
Number of individuals transitioned from HVP to a signed welfare-to-work plan	Better off?	NA

ICAN - Happy 5 Vietnamese Radio

Component	RBA Metrics	FY 23-24
Number of program callers	How much?	457

KidConnections Network (KCN)

Component	RBA Metrics	FY 23-24
Referrals received	How much?	1,524
Families referred to Family Resource Centers (FRCs)	How much?	381
Referrals from Health and Hospital system	How much?	827
Connection to Care Coordination Plan (CCP)	How well?	1101 (72%)
Families who accepted services	How well?	888 (81%)
Assessment for Intervention (AFI) in progress/completed	How well?	873 (79%)
Received Case Management	How well?	22%
Discharges that achieved goals	How well?	310 (54%)

Palo Alto Zoo: Early Childhood Science Program

Component	RBA Metrics	FY 23-24
Number of children served	How much?	1,277
Number of lessons provided	How much?	100

Refugee Family Support Services

Component	RBA Metrics	FY 23-24

Component	RBA Metrics	FY 23-24
International Rescue Committee & Asian Americans for Community Involvement		-
Number of unduplicated families served	How much?	80
Number of unduplicated individuals served	How much?	343
Number of unduplicated pregnant individuals served	How much?	1
Number of unduplicated children birth through age five served	How much?	45
<i>Age 0-2</i>	How much?	40
<i>Age 3-5</i>	How much?	52
Number of unduplicated families served, by Country of Origin	How much?	80
<i>Afghanistan</i>	How much?	54
<i>Ukraine</i>	How much?	2
<i>El Salvador</i>	How much?	4
<i>Other</i>	How much?	17
Number of unduplicated families served, by Primary Language	How much?	39
<i>Dari</i>	How much?	26
<i>Pashto</i>	How much?	23
<i>Other</i>	How much?	15
<i>Spanish</i>	How much?	16
Number of families served, by type of assistance	How well?	39
<i>Provision of basic needs</i>	How well?	34
<i>Provision of healthcare/wellbeing</i>	How well?	11
<i>Navigation/service coordination</i>	How well?	10
<i>Language support</i>	How well?	10
<i>Childcare subsidy or voucher</i>	How well?	0
<i>Housing assistance</i>	How well?	0
<i>Other</i>	How well?	5
Number of individuals served, by type of assistance	How well?	130
<i>Provision of basic needs</i>	How well?	129
<i>Provision of healthcare/wellbeing</i>	How well?	28
<i>Navigation/service coordination</i>	How well?	25
<i>Language support</i>	How well?	25
<i>Childcare subsidy or voucher</i>	How well?	0
<i>Housing assistance</i>	How well?	0

Component	RBA Metrics	FY 23-24
<i>Other</i>	How well?	0
Number of pregnant individuals served, by type of assistance	How well?	1
<i>Provision of basic needs</i>	How well?	1
<i>Provision of healthcare/wellbeing</i>	How well?	1
<i>Navigation/service coordination</i>	How well?	0
<i>Language support</i>	How well?	0
<i>Childcare subsidy or voucher</i>	How well?	0
<i>Housing assistance</i>	How well?	0
<i>Other</i>	How well?	0
Number of children birth through age five served, by type of assistance	How well?	-
<i>Provision of basic needs</i>	How well?	42
<i>Provision of healthcare/wellbeing</i>	How well?	12
<i>Navigation/service coordination</i>	How well?	11
<i>Language support</i>	How well?	11
<i>Childcare subsidy or voucher</i>	How well?	0
<i>Housing assistance</i>	How well?	0
<i>Other</i>	How well?	0
Number of children birth through age five who received short-term childcare subsidies and/or vouchers, by age	How well?	0
<i>Age 0-2</i>	How well?	0
<i>Age 3-5</i>	How well?	0
Number of providers who received short-term childcare subsidies and/or vouchers, by provider type	How well?	0
<i>Center</i>	How well?	0
<i>Community Based Organization (CBO)</i>	How well?	0
<i>Family Child Care Home</i>	How well?	0
<i>Family Resource Center (FRC)</i>	How well?	0
<i>Family, Friend and Neighbor (FFN)</i>	How well?	0
<i>Home Visiting Programs</i>	How well?	0
<i>Library</i>	How well?	0
<i>Other Alternative</i>	How well?	0
<i>Playgroup</i>	How well?	0
Number of families who received emergency housing services/assistance	How well?	0

Component	RBA Metrics	FY 23-24
Number of individuals who received emergency housing services/assistance	How well?	0
Number of pregnant individuals who received emergency housing services/assistance	How well?	0
Number of children birth through age five who received emergency housing services/assistance	How well?	0
<i>Age 0-2</i>	How well?	0
<i>Age 3-5</i>	How well?	0

San Jose Public Library: Library Bridge Services

Component	RBA Metrics	FY 23-24
Number of children participating in events, by site	How much?	
<i>Chavez</i>	How much?	58
<i>Cureton</i>	How much?	37
<i>Painter</i>	How much?	5
<i>Hubbard</i>	How much?	122
<i>Educare</i>	How much?	31
<i>Dahl</i>	How much?	152
<i>ICAN</i>	How much?	78
<i>Evergreen</i>	How much?	78
<i>AACSA</i>	How much?	58
<i>Roots</i>	How much?	10
<i>Sherman Oaks</i>	How much?	75
<i>Shirakawa</i>	How much?	77
<i>Valley Palms</i>	How much?	68
Number of adults participating in events, by site	How much?	
<i>Chavez</i>	How much?	23
<i>Cureton</i>	How much?	31
<i>Painter</i>	How much?	2
<i>Hubbard</i>	How much?	89
<i>Educare</i>	How much?	25
<i>Dahl</i>	How much?	141
<i>ICAN</i>	How much?	91
<i>Evergreen</i>	How much?	62
<i>AACSA</i>	How much?	39
<i>Roots</i>	How much?	9
<i>Sherman Oaks</i>	How much?	59
<i>Shirakawa</i>	How much?	77
<i>Valley Palms</i>	How much?	17
Number of families who sign up for a library card	How much?	6

Santa Clara County Library District: Bridge Library Services

Component	RBA Metrics	FY 23-24
Number of children participating in events, by site	How much?	105
<i>Josephine Guerrero</i>	How much?	38
<i>Luther Burbank</i>	How much?	67
<i>Adelante</i>	How much?	0
Number of adults participating in events, by site	How much?	202
<i>Josephine Guerrero</i>	How much?	19
<i>Luther Burbank</i>	How much?	67
<i>Adelante</i>	How much?	0
Number of families who sign up for a library card	How much?	0

Santa Clara County Office of Education Inclusion Collaborative Professional Development

Component	RBA Metrics	FY 23-24
Teaching Pyramid / CSEFEL Professional Development		-
Number of Teaching Pyramid / CSEFEL Training Module program participants, by type	How much?	NA
<i>FCCH</i>	How much?	NA
<i>FRC</i>	How much?	NA
Number of Teaching Pyramid / CSEFEL Training Module program participants, by language preference:		-
<i>English</i>	How much?	46
<i>Spanish</i>	How much?	40
<i>Vietnamese</i>	How much?	0
Percent of FCCH Teaching Pyramid/CSEFEL participants who felt like the program helped them improve their knowledge and skills around working with children with disabilities.	How well?	NA
Communities of Practice		-
Number of Family Child Care Home providers who attend Communities of Practice sessions, by type:	How much?	NA
<i>Collaborative Coaching</i>	How much?	NA
<i>Coaching companion</i>	How much?	NA
Average number of sessions per participant	How well?	7
Percent of participants in Communities of Practice who felt like the sessions helped them improve their knowledge and skills around working with children with disabilities. (Note: These sessions were called Collaborative Coaching in FY 20-21)	How well?	NA
Inclusive Rating Profile		-
Number of FCCH providers who complete at least 80% of the goals in their action plan	How well?	0
Number of FCCH providers who receive a post Inclusive Classroom Profile rating	How well?	8
Number of FCCH providers who improve their Inclusive Classroom Profile rating from pre- to post-assessment	Better off?	5
Number & percent of providers who received Inclusion endorsement	Better off?	3 (60%)
Number of FCCH providers who receive a pre-Inclusive Classroom Profile rating	How much?	5
Number of FCCH providers that prepare an action plan based on their pre-assessment	How much?	0
Inclusion Collaborative Professional Development		-

Component	RBA Metrics	FY 23-24
Number of providers who attend each of the offered Inclusion Collaborative PD, FRC (not Teaching Pyramid / CSEFEL)	How much?	NA
Percent of Family Child Care Home providers who felt the training helped them improve their knowledge and skills around working with children with disabilities.	How well?	NA

Santa Clara County Office of Education Inclusion Collaborative Warmline

Component	RBA Metrics	FY 23-24
Number of children served (unduplicated)	How much?	238
Number of children served, by presenting need (unduplicated)		-
<i>ADHD</i>	How much?	19
<i>Autism</i>	How much?	86
<i>VI</i>	How much?	3
<i>CP</i>	How much?	0
<i>HOH</i>	How much?	1
<i>Down Syndrome</i>	How much?	5
<i>ED</i>	How much?	7
<i>Speech</i>	How much?	68
<i>ID</i>	How much?	4
<i>LD</i>	How much?	5
<i>OI</i>	How much?	3
<i>Behavior</i>	How much?	135
Caregivers served	How much?	486
<i>Parents- Primary</i>	How much?	333
<i>Relatives- other</i>	How much?	7
<i>Children 6-17 (per AR1/AR2)</i>	How much?	102
Providers served	How much?	-
Teachers served - who teach in the following grades:	How much?	203
<i>Early Start</i>	How much?	6
<i>ECE</i>	How much?	127

Component	RBA Metrics	FY 23-24
<i>Elementary</i>	How much?	88
<i>Middle-High School</i>	How much?	21
Children – served by age group:	How much?	238
<i>Birth-3 years</i>	How much?	27
<i>3-5 years</i>	How much?	112
<i>6-12 years</i>	How much?	75
<i>13-18 years</i>	How much?	24
Community Organizations	How much?	81
<i>Organization for Special Needs</i>	How much?	17
<i>Library</i>	How much?	3
<i>Social Workers</i>	How much?	21
<i>Courts</i>	How much?	0
<i>Parks & Recreation</i>	How much?	0
<i>CBOs</i>	How much?	39
<i>Advocate</i>	How much?	1
Medical Providers	How much?	13
<i>Mental Health Providers</i>	How much?	15
<i>Healthcare Providers</i>	How much?	5
Number of screened children on ASQ-3	How much?	52
Number of children flagged on ASQ-3	How much?	43
Number of referrals provided	How well?	43
Number of services by type:	How well?	4,588
<i>Social Story/Visuals</i>	How well?	301
<i>Communication with callers</i>	How well?	1,461
<i>Triple P</i>	How well?	74
<i>Customized resources</i>	How well?	252
<i>E-packets</i>	How well?	759
Number of unique families served by service type:	How well?	579
<i>Social Story/Visuals</i>	How well?	123
<i>Communication with callers</i>	How well?	385
<i>Triple P</i>	How well?	5
<i>Customized resources</i>	How well?	84

Component	RBA Metrics	FY 23-24
<i>E-packets</i>	How well?	286

Santa Clara Valley Medical Center Neonatal Intensive Care Unit

Component	RBA Metrics	FY 23-24
NICU		-
Number of infants admitted to the NICU	How much?	372
Number of infants that are born substance-exposed	How much?	35
<i>Pos-tox</i>	How much?	NA
<i>Tox exposed</i>	How much?	NA
Number of infants that have NAS	How much?	1
Number of infant deaths in the NICU	How much?	NA
Family Support		-
Number of families in the NICU supported by Family Support Specialist, by type (specify)	How much?	380
Number of families referred to High-Risk Infant Follow Up	Better off?	139
Breastfeeding Support		-
Number of families in the NICU provided breastfeeding support and follow-up	How much?	135
Number of infants eligible to breastfeed in the Neonatal Intensive Care Unit and their feeding type at discharge:	Better off?	211
<i>Exclusively breastfed</i>	Better off?	71
<i>Formula and breastfed</i>	Better off?	132
<i>Formula only</i>	Better off?	8
Number of infants eligible to breastfeed in Mother-Infant Care Center and their feed type:	Better off?	3,157
<i>Exclusively breastfed</i>	Better off?	1,825
<i>Formula and breastfed</i>	Better off?	1,270
<i>Formula only</i>	Better off?	62
Number of mothers contacted for follow-up phone calls along with their infant's age and their feeding type at follow-up:	Better off?	176
<i>Exclusively breastfed</i>	Better off?	250
<i>Formula and breastfed</i>	Better off?	191

Component	RBA Metrics	FY 23-24
<i>Formula only</i>	Better off?	37
Percent of parents who feel supported/ feel their NICU needs were met	Better off?	100%

PROGRAM PROFILES (SERVICE AGREEMENTS)

Early Learning Workforce Initiatives

Component	RBA Metrics	FY 23-24
Apprenticeship		-
Number of participating employer partners	How much?	31
Number of participating apprentices, by provider type	How much?	83
<i>Center-based providers</i>	How much?	37
<i>FCCH providers</i>	How much?	46
Percent of participating apprentices who complete the Apprenticeship program	How well?	NA
<i>Center-based providers</i>	How well?	NA
<i>FCCH providers</i>	How well?	NA
Percent of participating mentors who report they are confident in their ability and/or have completed their mentorship responsibilities (strongly agree or agree)	How well?	95%
Percent of participating apprentices and mentors who demonstrate increased understanding of early care and education (ECEPTS)	How well?	NA
<i>Apprentices</i>	How well?	NA
<i>Mentors</i>	How well?	NA
Percent of participating apprentices and mentors report being satisfied with the Apprenticeship program (strongly agree or agree)		-
<i>Apprentices</i>	How well?	90%
<i>Mentors</i>	How well?	84%

Component	RBA Metrics	FY 23-24
Percent of participating apprentices who report being satisfied with their involvement in the Apprenticeship program (strongly agree or agree)	How well?	90%
Percent of participating apprentices who report interest in remaining in the field of early care and education	How well?	89%
Percent of apprentices who are offered and accept regular employment in the field of early learning of care	Better off?	NA
<i>Offered</i>	Better off?	NA
<i>Accepted</i>	Better off?	NA

Source: Evaluation Plan for Early Learning Workforce Initiatives. These programs do not have an Exhibit C.

Home Visiting Collaborative

Component	RBA Metrics	FY 23-24
Client Level		-
Number of clients served, by each HV program	How much?	2,776
<i>PHD - Nurse Family Partnership Expansion</i>	How much?	13
<i>PHD - Nurse Family Partnership</i>	How much?	89
<i>PHD - Black Infant Health</i>	How much?	16
<i>PHD - Strong Mom Strong Babies</i>	How much?	95
<i>PHD - Public Health Nurses (funded by F5)</i>	How much?	9
<i>PHD - General Public Health Nurses</i>	How much?	1,414
<i>SARC - Early Start</i>	How much?	NA
<i>COE – Early Head Start</i>	How much?	NA
<i>COE - Early Start</i>	How much?	29
<i>ParentChild+ - CalWORKs</i>	How much?	73
<i>ParentChild+</i>	How much?	87
<i>CalLearn</i>	How much?	63
<i>KidConnections Network</i>	How much?	888
Number of clients reporting needs	How much?	46
<i>Child development</i>	How much?	23
<i>Food</i>	How much?	19

Component	RBA Metrics	FY 23-24
<i>Financial assistance</i>	How much?	16
<i>Housing</i>	How much?	9
<i>Medical care</i>	How much?	8
<i>Dental care</i>	How much?	6
<i>Mental health</i>	How much?	5
<i>Employment</i>	How much?	9
<i>Child care</i>	How much?	13
<i>Legal issues</i>	How much?	9
Comparison of client profile compared to county demographics		HVC County
<i>Latino</i>	How well?	80% 33%
<i>Black</i>	How well?	1% 2%
<i>Another race</i>	How well?	3% 1%
<i>White</i>	How well?	3% 21%
<i>Asian</i>	How well?	14% 43%
Percent of clients satisfied with home visiting support received	How well?	89%
Percent of clients with improved parent-children interaction	Better off?	NA
Collaborative Level		-
Attendance at monthly meetings		-
<i>Average</i>	How much?	10
<i>Maximum</i>	How much?	14
Attendance at Café	How much?	NA
Percent of HV partners who report having a good understanding of other home visiting programs (strongly agree)	How much?	0%
Percent of partners who report that system-building agreements are in place across partner programs (strongly agree)	How well?	20%
Percent of partners who report that their program leverages family voice to strengthen their program (strongly agree)	How well?	40%
Percent of partners who report utilizing the tools created by the Collaborative (strongly agree)		-
<i>Referral Decision Tree</i>	How well?	0%
<i>FindHelp</i>	How well?	NA
<i>Padlet</i>	How well?	20%
<i>Café Corners / Coffee Connections</i>	How well?	20%

Component	RBA Metrics	FY 23-24
Number of client referrals by outcome	Better off?	4
<i>Accepted</i>	Better off?	NA
<i>Not accepted</i>	Better off?	NA
Percent of partners who report that the collaborative is helping their program improve the conditions for optimal well-being through a whole child, whole family, two-generation, antiracist, integrated systems approach (strongly agree)	Better off?	40%

Source: SCC Home Visiting Collaborative Evaluation Plan. This program does not have an Exhibit C. Note: N=152 for program demographic data

EQUITABLE REACH ACROSS PROGRAMS (AR-2)

Clients Served Across All Programs (AR-2)

Population Served

	Count	
Children less than 3	10,752	
Children 3-5 years	28,471	Total Children 0-5
Children 0-5 Unknown	27,496	
Parents/Guardians/Primary Caregivers	50,774	
Other family members	398	
Providers	104,639	
TOTAL	222,530	

Ethnic Breakdown of Population Served (Children and Families)

	Children	Parents/Guardians	Total	Percent
Alaska Native/American Indian	244	21	265	0.2%
Asian	11,405	8,612	20,017	17.0%
Black/African-American	2,267	495	2,762	2.3%
Hispanic/Latino	21,296	15,807	37,103	31.5%
Multiracial	5,029	593	5,622	4.8%
Other3	870	1,562	2,432	2.1%
Pacific Islander	205	39	244	0.2%
Unknown	20,244	23,343	43,587	37.0%
White	5,159	700	5,859	5.0%

Language Breakdown of Population Served (Children and Families)

	Children	Parents/Guardians	Total	Percent
Cantonese	52	15	67	0.1%
English	18,978	5,735	24,713	21.0%
Mandarin	426	276	702	0.6%
Other	7,730	1,625	9,355	7.9%
Spanish	15,989	15,754	31,743	26.9%
Unknown	20,185	20,855	41,040	34.8%
Vietnamese	3,359	6,912	10,271	8.7%

Client Counts and Race/Ethnicity of Children Served by Program

Dept	Program Title	# Providers	# Parents	# Children	Alaska Native/American Indian	Asian	Black/African-American	Hispanic/Latino	Multiracial	Another Race	Pacific Islander	Unknown	White
CHW	Early Childhood CASA	0	0	67	1	1	4	35	18	0	1	1	6
CHW	Home Visiting Collaborative	160	0	2,776	0	21	1	121	0	4	0	2,624	5
CHW	KidConnections Network	0	0	1,117	0	12	5	203	0	10	0	877	10
CHW	Neonatal Intensive Care Unit (NICU)	0	380	380	1	45	18	251	0	20	2	13	30
CHW	Parent Child+ HVP - Expenses Only	0	0	0	0	0	0	0	0	0	0	0	0
CHW	Parent Child+ HVP: SOMOS	0	117	132	0	0	0	0	0	0	0	132	0
CHW	ParentChild+ HVP Catholic Charities	0	14	15	0	0	0	14	0	1	0	0	0
CHW	ParentChild+ HVP Rebekah Services	0	77	73	0	0	0	0	0	0	0	73	0
CHW	Prevention and Early Intervention Health Services	0	5,749	26,775	57	4,899	506	5,842	3,532	114	127	8,993	2,705
CHW	Public Health Nurses - HVN	0	31	164	0	0	0	0	0	0	0	164	0

EQUITABLE REACH ACROSS PROGRAMS (AR-2)

Dept	Program Title	# Providers	# Parents	# Children	Alaska Native/American Indian	Asian	Black/African-American	Hispanic/Latino	Multiracial	Another Race	Pacific Islander	Unknown	White
CHW	Public Health Nurses - HVP	0	94	132	0	2	2	72	2	11	1	28	14
CHW	Superior Court Services	0	36	27	1	0	0	22	0	1	0	0	3
CHW	UCSF Healthy Steps	53	0	0	0	0	0	0	0	0	0	0	0
COM	Happy 5 Radio	343	99	15	0	15	0	0	0	0	0	0	0
COM	Potter the Otter	0	15,343	0	0	0	0	0	0	0	0	0	0
COM	Refugee program	0	251	92	0	0	0	20	0	72	0	0	0
ELC	Apprenticeship	152	0	0	0	0	0	0	0	0	0	0	0
ELC	Professional Dev Trainings	440	81	0	0	0	0	0	0	0	0	0	0
ELC	Quality MATTERS	254	0	7,149	154	1,303	233	3,236	557	0	59	333	1,274
ELC	Quality MATTERS - Communities of Practice	151	0	0	0	0	0	0	0	0	0	0	0
ELC	Quality MATTERS - West Ed	0	0	0	0	0	0	0	0	0	0	0	0
ELC	Shared Services Alliance	18	0	0	0	0	0	0	0	0	0	0	0
ELC	Special Needs Workshops	148	137	0	0	0	0	0	0	0	0	0	0
ELC	Teachstone	62	0	0	0	0	0	0	0	0	0	0	0
ELC	TK Equity	0	0	0	0	0	0	0	0	0	0	0	0
ELC	Warm Line (IC)	328	437	231	0	27	1	78	0	2	0	87	36
FSS	Bridge Library Services	0	86	105	0	0	0	0	0	0	0	105	0
FSS	Early Childhood Science program	0	682	1,277	0	275	1	800	146	0	1	45	9
FSS	FRC- AACSA	8,816	1,804	1,555	2	143	224	452	17	10	6	646	55
FSS	FRC- Cureton	582	126	925	0	161	0	689	2	1	0	3	69
FSS	FRC- Gardner/Court Services	7	119	1	0	0	0	0	0	0	0	0	1
FSS	FRC- Generations	0	110	81	0	0	0	0	0	0	0	81	0
FSS	FRC- Grail	0	0	0	0	0	0	0	0	0	0	0	0
FSS	FRC- Hubbard	1,100	271	421	0	47	4	341	0	0	0	15	14

EQUITABLE REACH ACROSS PROGRAMS (AR-2)

Dept	Program Title	# Providers	# Parents	# Children	Alaska Native/American Indian	Asian	Black/African-American	Hispanic/Latino	Multiracial	Another Race	Pacific Islander	Unknown	White
FSS	FRC- Roots Clinic and FRC	177	806	2,244	0	0	1,117	0	0	0	0	1,127	0
FSS	FRC1- Dahl/Edenvale	8,749	2,159	531	0	283	1	228	4	9	0	4	2
FSS	FRC1- Rebekah	2,305	496	1,334	1	35	10	1,108	3	33	0	3	141
FSS	FRC2- Cesar Chavez	1,209	485	611	0	36	5	486	4	6	1	54	19
FSS	FRC2- Educare	5,368	2,383	1,247	0	300	0	917	2	14	0	1	13
FSS	FRC2- Evergreen	4,894	2,631	1,262	1	344	0	609	0	279	0	14	15
FSS	FRC2- Seven Trees	36,392	6,037	732	15	189	16	440	2	19	0	1	50
FSS	FRC2-ICAN	2,526	269	590	0	511	0	37	20	22	0	0	0
FSS	FRC3- Josephine Guerrero	2,948	896	1,989	0	976	50	620	23	48	1	54	217
FSS	FRC3- San Miguel	1,353	232	1,516	0	549	0	563	2	127	0	135	140
FSS	FRC4- Luther Burbank	8,883	2,438	5,072	2	301	7	1,311	314	11	0	3,096	30
FSS	FRC4- Sherman Oaks	2,269	371	1,147	9	59	56	871	8	0	3	0	141
FSS	FRC5- CHAC Family Resource Center	4,406	1,877	2,696	0	632	2	1,335	37	20	1	544	125
FSS	FRCI: Region 2 Gardner FRC	484	245	259	0	1	1	220	4	0	2	1	30
FSS	FRCI: Shirakawa												
FSS	FRC-Painter												
FSS	FRC-Valley Palms												
FSS	Library Bridge Services												

Client Counts and Language of Children Served by Program

Dept	Program Title	# Providers	# Parents	# Children	Cantonese	English	Mandarin	Another Language	Spanish	Unknown	Vietnamese
CHW	Early Childhood CASA	0	0	67	0	63	0	1	3	0	0
CHW	Home Visiting Collaborative	160	0	2,776	0	36	0	4	96	2,625	15
CHW	KidConnections Network	0	0	1,117	0	107	0	0	98	905	7
CHW	Neonatal Intensive Care Unit (NICU)	0	380	380	0	223	0	13	133	0	11
CHW	Parent Child+ HVP - Expenses Only	0	0	0	0	0	0	0	0	0	0
CHW	Parent Child+ HVP: SOMOS	0	117	132	0	0	0	0	0	132	0
CHW	ParentChild+ HVP Catholic Charities	0	14	15	0	5	0	0	10	0	0
CHW	ParentChild+ HVP Rebekah Services	0	77	73	0	0	0	0	0	73	0
CHW	Prevention and Early Intervention Health Services	0	5,749	26,775	12	9,335	15	6,111	3,678	7,033	591
CHW	Public Health Nurses - HVN	0	31	164	0	0	0	0	0	164	0
CHW	Public Health Nurses - HVP	0	94	132	0	91	0	11	30	0	0
CHW	Superior Court Services	0	36	27	0	25	0	0	2	0	0
CHW	UCSF Healthy Steps	53	0	0	0	0	0	0	0	0	0
COM	Happy 5 Radio	343	99	15	0	0	0	0	0	0	15
COM	Potter the Otter	0	15,343	0	0	0	0	0	0	0	0
COM	Refugee program	0	251	92	0	2	0	72	18	0	0
ELC	Apprenticeship	152	0	0	0	0	0	0	0	0	0
ELC	Professional Dev Trainings	440	81	0	0	0	0	0	0	0	0
ELC	Quality MATTERS	254	0	7,149	34	2,070	146	393	2,162	2,029	315
ELC	Quality MATTERS - Communities of Practice	151	0	0	0	0	0	0	0	0	0
ELC	Quality MATTERS - West Ed	0	0	0	0	0	0	0	0	0	0
ELC	Shared Services Alliance	18	0	0	0	0	0	0	0	0	0

EQUITABLE REACH ACROSS PROGRAMS (AR-2)

Dept	Program Title	# Providers	# Parents	# Children	Cantonese	English	Mandarin	Another Language	Spanish	Unknown	Vietnamese
ELC	Special Needs Workshops	148	137	0	0	0	0	0	0	0	0
ELC	Teachstone	62	0	0	0	0	0	0	0	0	0
ELC	TK Equity	0	0	0	0	0	0	0	0	0	0
ELC	Warm Line (IC)	328	437	231	0	65	3	1	69	79	14
FSS	Bridge Library Services	0	86	105	0	0	0	0	0	105	0
FSS	Early Childhood Science program	0	682	1,277	0	165	6	0	771	163	172
FSS	FRC- AACSA	8,816	1,804	1,555	0	622	1	7	167	721	37
FSS	FRC- Cureton	582	126	925	0	271	0	16	559	11	68
FSS	FRC- Gardner/Court Services	7	119	1	0	0	0	0	0	1	0
FSS	FRC- Generations	0	110	81	0	0	0	0	0	81	0
FSS	FRC- Grail	0	0	0	0	0	0	0	0	0	0
FSS	FRC- Hubbard	1,100	271	421	0	130	1	2	234	44	10
FSS	FRC- Roots Clinic and FRC	177	806	2,244	0	1,117	0	0	0	1,127	0
FSS	FRC1- Dahl/Edenvale	8,749	2,159	531	0	41	0	0	211	1	278
FSS	FRC1- Rebekah	2,305	496	1,334	0	380	2	5	944	3	0
FSS	FRC2- Cesar Chavez	1,209	485	611	0	116	0	2	428	54	11
FSS	FRC2- Educare	5,368	2,383	1,247	1	158	2	35	781	1	269
FSS	FRC2- Evergreen	4,894	2,631	1,262	0	26	0	280	606	15	335
FSS	FRC2- Seven Trees	36,392	6,037	732	0	111	0	16	423	1	181
FSS	FRC2-ICAN	2,526	269	590	0	40	0	0	29	0	521
FSS	FRC3- Josephine Guerrero	2,948	896	1,989	1	1,517	1	54	378	1	37
FSS	FRC3- San Miguel	1,353	232	1,516	0	1,069	0	91	286	66	4
FSS	FRC4- Luther Burbank	8,883	2,438	5,072	0	447	0	5	1,265	3,072	283
FSS	FRC4- Sherman Oaks	2,269	371	1,147	0	247	0	29	867	0	4
FSS	FRC5- CHAC Family Resource Center	4,406	1,877	2,696	3	241	249	298	1,319	586	0

EQUITABLE REACH ACROSS PROGRAMS (AR-2)

Dept	Program Title	# Providers	# Parents	# Children	Cantonese	English	Mandarin	Another Language	Spanish	Unknown	Vietnamese
FSS	FRCI: Region 2 Gardner FRC	484	245	259	0	146	0	0	112	0	1
FSS	FRCI: Shirakawa										
FSS	FRC-Painter										
FSS	FRC-Valley Palms										
FSS	Library Bridge Services										

COMMUNITY VOLUNTEERS

FIRST 5's model of community building involves enlisting the support of community volunteers to increase the human resource capacity of the FRCs, and to help ensure services are more responsive and accessible for the larger community. In turn, volunteers get to know the needs of their fellow community members and find fulfillment in being able to give back to their community. Volunteers engage with families to offer children activity classes, facilitate workshops with parents, support with distribution of essential needs, support with outreach events (resources fairs, community celebrations), and provide translation support as needed.

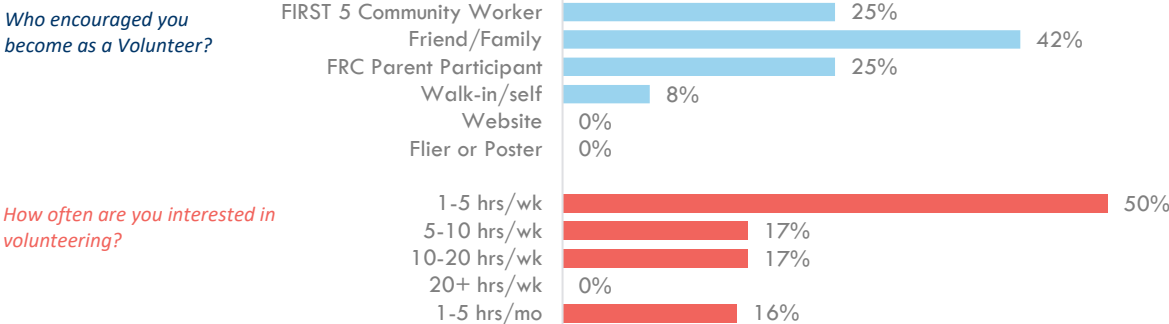
Demographics of FRC Volunteers

Education	
Less than HS diploma	0%
HS diploma/GED	17%
Some college	25%
Other	8%
BA	42%
MA	8%
Income	
Less than \$10,000	0%
\$10,001-\$20,000	0%
\$20,001-\$30,000	8%
\$30,001-\$40,000	0%
\$40,001-\$50,000	8%
\$50,001-\$70,000	33%
\$70,001+	25%
Unknown/Decline to State	25%

Race/Ethnicity	
Hispanic/Latino	33%
Vietnamese	8%
South Asian (Indian, Pakistani)	17%
Filipino	8%
Southeast Asian	6%
Non-Hispanic White	25%
Black/African Ancestry	0%
Two or more races	0%
Some other race	8%
Primary Language	
English	58%
Spanish	25%
Vietnamese	0%
Other Asian language	8%
Other	8%

Source: FIRST 5 Santa Clara County, FRC Volunteer Intake Form, FY 2023-24. N = 12. Note: For Race/Ethnicity: "Other Asian" includes Filipino, Southeast Asian, South Asian, East Asian, Native Hawaiian/Other Pacific Islander, and Asian (not specified). Primary Language: "Other Asian language" includes Cantonese, Tagalog, other East Asian language, and South Asian language.

Volunteer Recruitment and Time Availability



Source: FIRST 5 Santa Clara County, FRC Volunteer Intake Form, FY 2023-24. N = 12.

CORE WORKSHOP SURVEY RESULTS

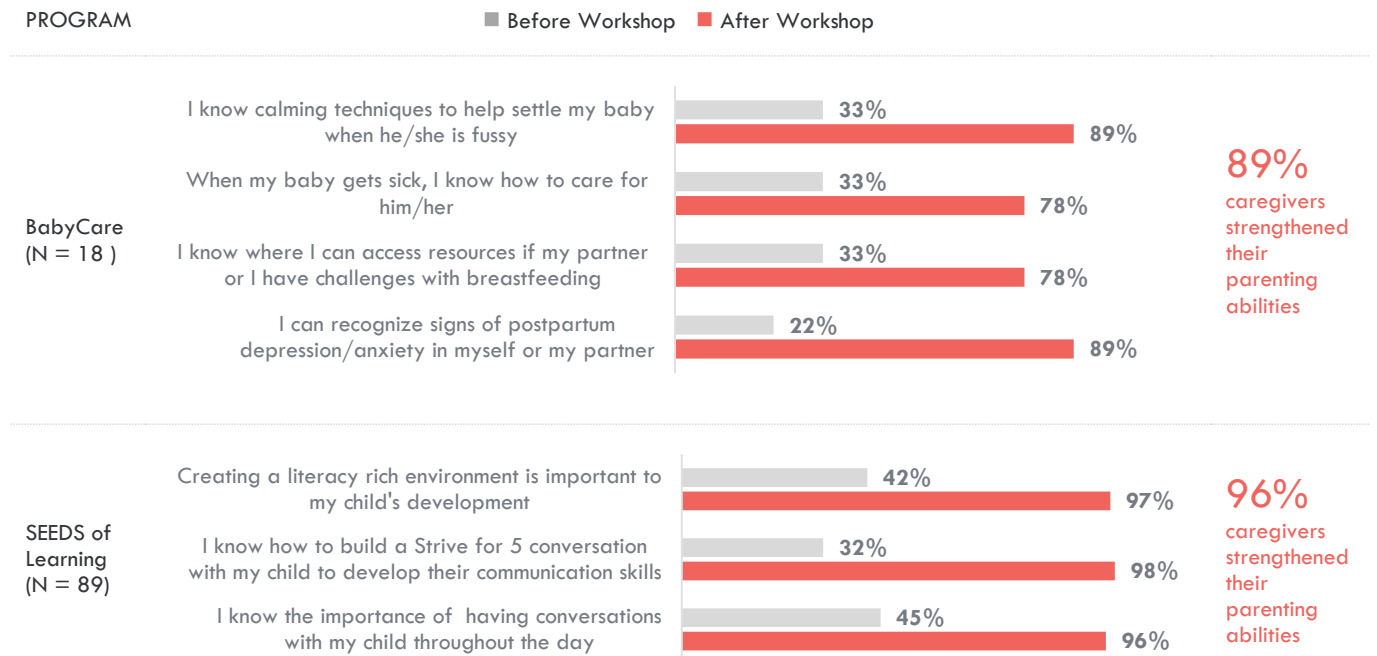
The figure below shows the response rates (matched pairs) to the workshop survey for each core parenting education program offered in Family Resource Centers. Due to insufficient documentation about services offered, these response rates are preliminary, and in some cases, cannot be computed due to inconsistent data (i.e., the total served in the workshop is less than the total number with a completed survey).

o Number of Parent/Caregivers Served, by Core Workshop

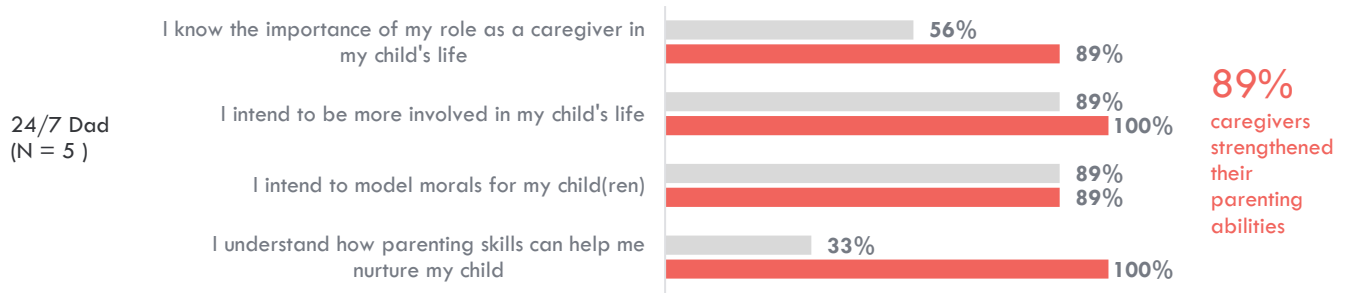
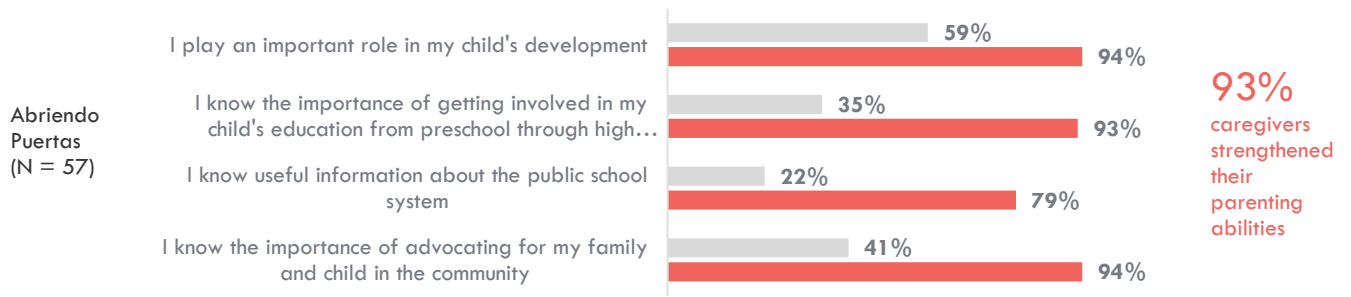
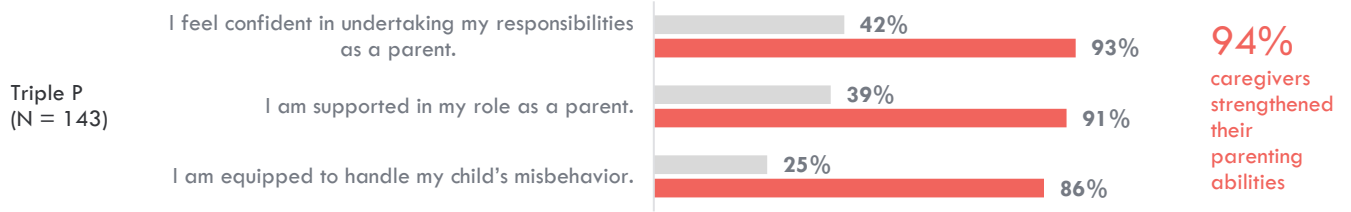
CORE WORKSHOP	# COMPLETED SURVEYS
Triple P (level 2 and 3)	143
SEEDS for Parents	89
Abriendo Puertas	57
BabyCare	18
24/7 Dad	5

Source: FIRST 5 Santa Clara County, Persimmony Services Export, FY 2023-24. Counts across service areas may represent duplicate counts of individuals.

o Parents'/Caregivers' Increased Skills by Workshop



CORE WORKSHOP SURVEY RESULTS



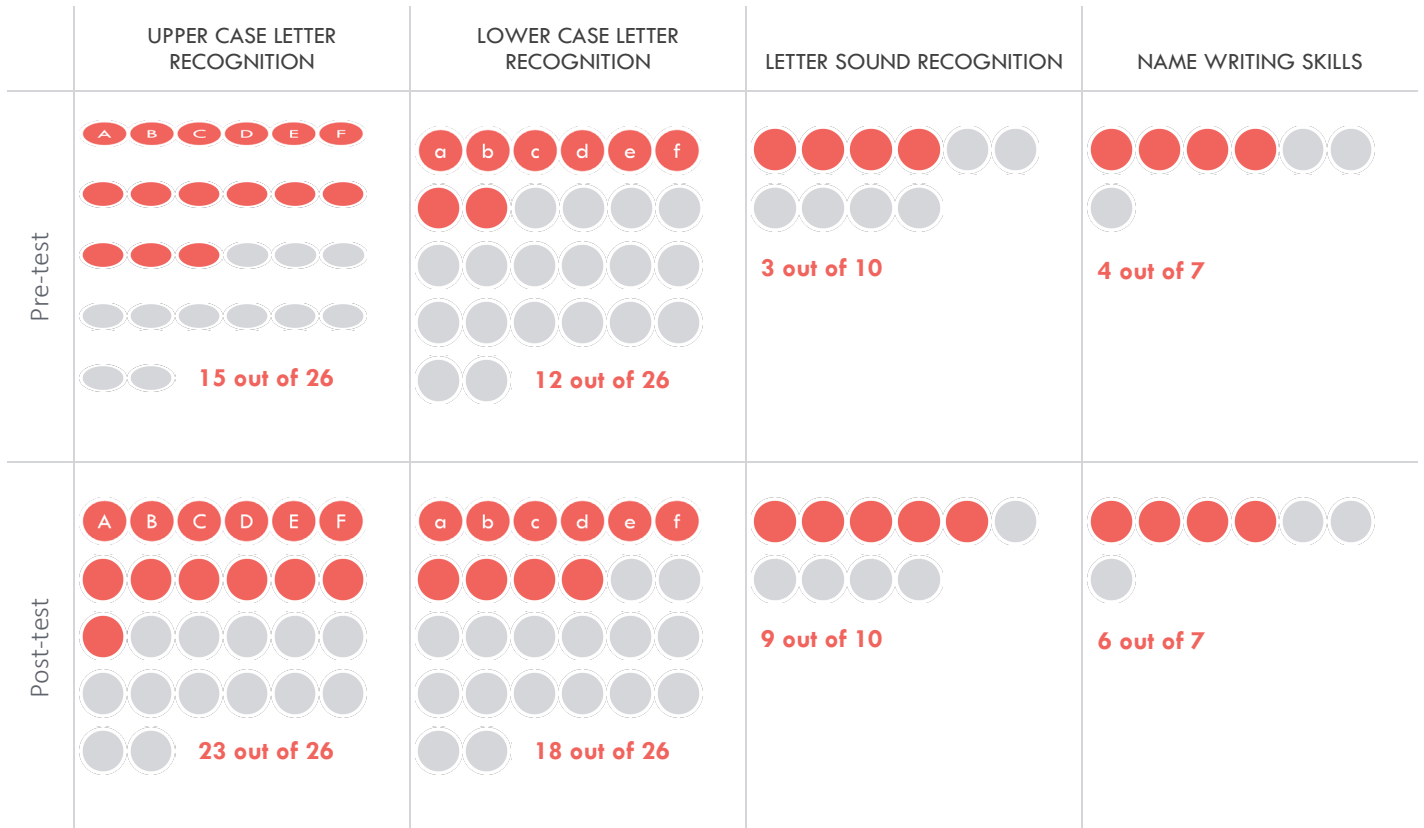
Source: FIRST 5 Santa Clara County, Retrospective Pre/Post Survey for each Workshop, FY 2023-24. Scale is from 1 to 5 (Low to High) and the percentages shown in the charts above reflect responses where the parent indicated a rating of 4 or 5 (Moderate to High) confidence or competency.

EARLY LEARNING AND CARE OUTCOMES

The Santa Clara County Office of Education (SCCOE) Inclusion Collaborative provided Teaching Pyramid (CSEFEL) training to QUALITY MATTERS Family Child Care Home providers. At the end of each module session, providers were asked to complete a survey about their understanding of training topics and how they work with children with disabilities. Data were not available for 2023-24.

SEEDS providers use the Phonological Awareness Literacy Screening (PALS) to measure literacy fundamentals in children 3-5 years of age. Literacy fundamentals include alphabet recognition, word concepts, and knowledge of letter sounds and spelling.

o Average Scores per PALS Domain from Pre to Post Test



Source: FIRST 5 Santa Clara County PALS Assessment, FY2023-24. N = 39 for children 3-5.

OTHER SNAPSHOTS AND REPORTS

[Early Learning Apprenticeship Evaluation Cohort 1 Snapshot FY 2023-24](#)

[Early Learning Apprenticeship Evaluation Cohort 2 Snapshot FY 2023-24](#)

[Inclusion Collaborative Special Study FY 2023-24](#)

[Santa Clara County Home Visiting Collaborative Evaluation Report FY 2023-24](#)